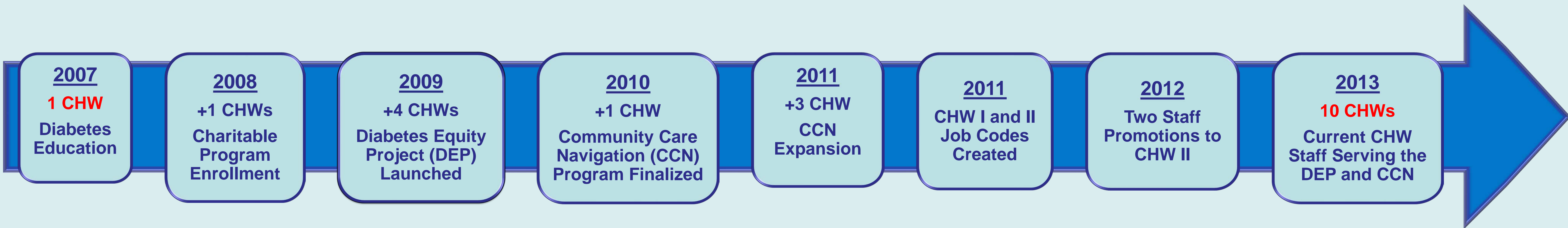




Engaging and Enhancing the Role of Community Health Workers: The Baylor Community Care Model

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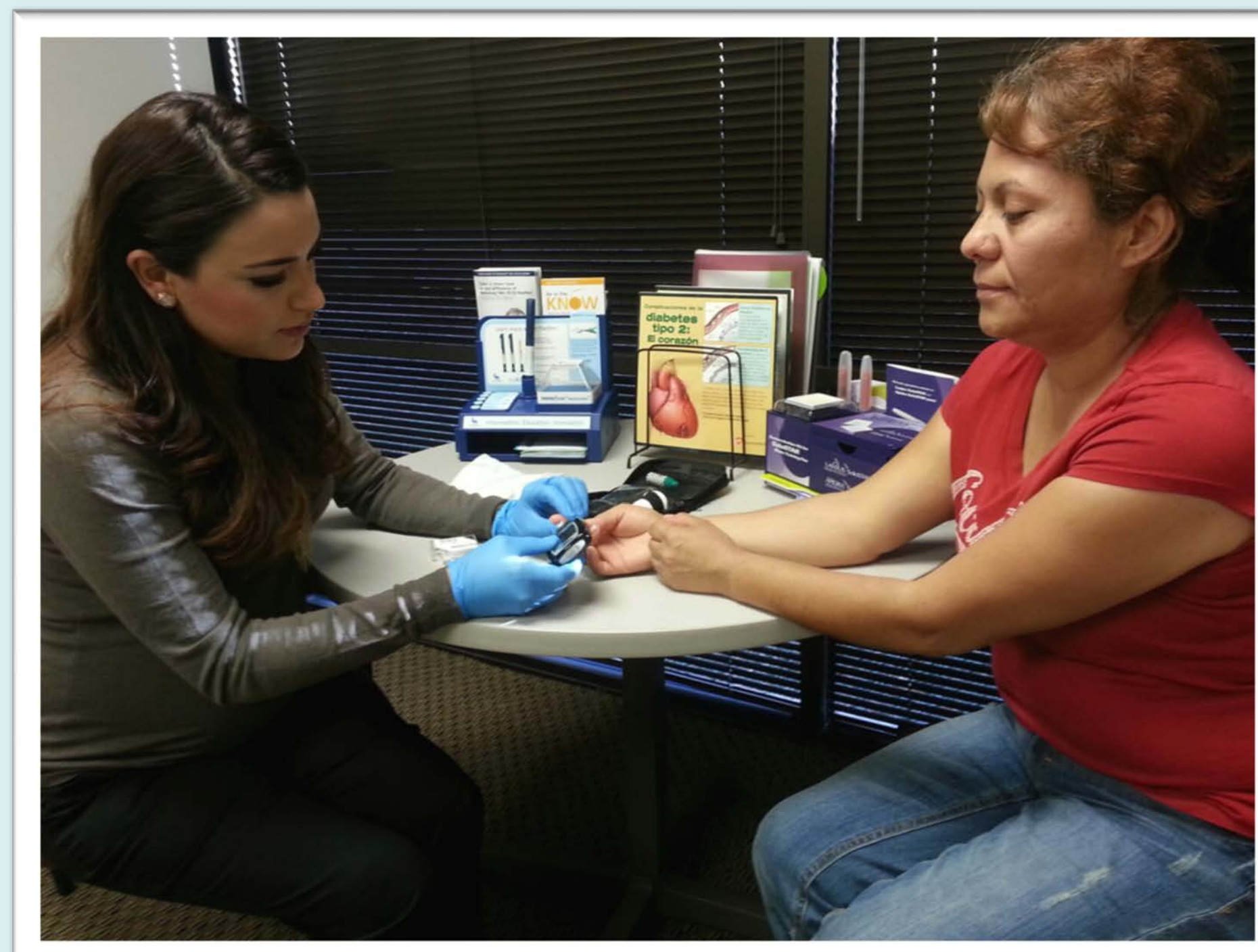


Diabetes Equity Project

Diabetes Health Promoters (DHP) teach diabetes self-management skills to underserved patients in primary care clinics.

- Improve knowledge about the disease, including the diabetic diet
- Help offer social support and guides to increase physical activity
- Improve access to care

Patients participating in the DEP had a statistically significant reduction in mean glycated hemoglobin (HbA1c) levels.



“It is wonderful to work with CHWs. They expand the reach of our clinics into the communities we serve. CHW’s develop trustful relationships with patients and help patients get the care they need. They are effective, compassionate, and essential members of our care team.”—Erin Kane, MD

CHW Development and Engagement

Baylor Community Care (BCC) has assisted in the expansion of CHWs throughout the Baylor Health Care System Network.

Career path building blocks established:

- CHW job code
- Promotional CHW position
- 50% of existing CHW team members enrolled in college courses
- **Total number of CHWs within BCC: 10.5**

BCC plans to expand CHW involvement in patient care through funding provided by the Medicaid 1115 Waiver.

Contact Information

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Community Care Navigation

Community Care Navigators (CCN) help connect uninsured, chronically ill, low-income hospitalized patients to an affordable medical home throughout the Dallas/Fort Worth area.

- Ensure affordable access to medications
- Provide access to transportation if needed
- Offer a single point of contact during hospital-home transition

2154 patients have been connected to a medical home since the beginning of the program.

